



Pilgrim Bank

FACTS

WHAT DOES PILGRIM BANK DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and Income
- Credit History and Credit Scores
- Account Balances and Transaction History

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Pilgrim Bank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Pilgrim Bank share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes – to offer our products and services to you	YES	NO
For joint marketing with other financial companies	NO	We Don't Share
For our affiliates' everyday business purposes – information about your transactions and experiences	NO	Not Applicable
For our affiliates' everyday business purposes – information about your creditworthiness	NO	Not Applicable
For nonaffiliates to market to you	NO	We Don't Share

Questions?

Call 781-383-0541 or go to www.BankPilgrim.com

Who we are

Who is providing this notice?

Pilgrim Bank, a state chartered cooperative bank, headquartered in Cohasset, Massachusetts.

What we do

How does Pilgrim Bank protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

Pilgrim Bank complies with federal and state information security requirements, including multi-factor authentication protections.

How does Pilgrim Bank collect my personal information?

We collect your personal information, for example, when you

- Open an account or apply for a loan
- Perform transactions or use your debit card
- Seek advice about investment or retirement plan options

We also collect information from other companies, such as credit bureaus, to provide products and services to you.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes – information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Pilgrim Bank is owned by Conahasset Bancshares MHC, a mutual bank holding company.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include data center service providers and other financial services companies that provide you with access to products and services offered by Pilgrim Bank.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Pilgrim Bank does not currently have any joint marketing partners.*

Other important information

Pilgrim Bank is committed to protecting the privacy of our customers while serving their needs for new, better, and less costly financial products and services. We believe it is possible to protect our customers' personal financial information, in accordance with federal and Commonwealth of Massachusetts regulatory requirements. Our business strategy depends on it.

For questions about how Pilgrim Bank protects your personal information, please stop by any of our branch locations, call Customer Service at 781-383-0541, or email us at info@BankPilgrim.com.